

WSC ADVISORY #2024-008
EDUCATING APD CLIENTS ON CONSUMER-DIRECTED CARE

ACTION REQUIRED

EFFECTIVE DATE: IMMEDIATELY

In accordance with recent changes to Chapter 393 or Florida Statutes, the Agency for Persons with Disabilities (APD) is excited to be sharing the information below with Waiver Support Coordinators.

Florida Statutes 393.0651(9) states “When developing or reviewing a client’s family or individual support plan, the waiver support coordinator shall inform the client, the client’s parent or guardian, or, when appropriate, the client advocate about the consumer-directed care program established under s. 409.221.”

Beginning July 1, 2024, Waiver Support Coordinators (WSC) are required to inform clients and/or their legal representative of the option to enroll in the Consumer-Directed Care (CDC+) Program during the annual Person-Centered Support Plan meeting and document this discussion in the WSC case notes contained in iConnect.

[Consumer-Directed Care \(CDC+\)](#) is an offering within APD’s iBudget waiver that gives Floridians with developmental disabilities more control and flexibility over their care. Participants manage their own services and supports allowing for greater choice. Key features of the CDC+ program include:

- Individuals are empowered to make decisions pertaining to their supports and have the flexibility to determine, choose, and pay for services through a monthly budget.
- The program provides individuals with unique benefits such as the ability to select providers who are not on the Medicaid network and the ability to customize services to meet individual care goals.
- Participants can choose to manage the program on their own or appoint a representative to assist in managing their budget and help make decisions regarding their care.

[Brochures are available](#) to aid you in speaking with clients and their legal representatives on [APD’s website](#) at or at the regional office.

For questions about the CDC+ Program, please contact 1-866-761-7043.